



**Court User Group Meeting
Wednesday, 14 April 2021 2pm
via MS Teams**

AGENDA

1. Apologies
2. Minutes and action points
3. Operations/Delivery Manager's Report–COP Senior Management Team
4. Update from the Mental Capacity Policy Team – Joan Goulbourn
5. Appraisals – observations of judges at hearings
6. Neil Cawthorn (The Professional Deputy Service Trust Corporation)
 - Request for an update of the pilot for electronic applications (in particular consent applications)
7. Kate Edwards (Wrigleys Solicitors LLP)
as representative for members of CoPPA (P&A matters)
 - Considerable delays
 - Urgent Applications
 - Missing documents
 - Processing times for assessed bills by the SCCO
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8. Russell Caller (The Professional Deputies Forum)
 - ACC applications
9. Mathieu Culverhouse (Irwin Mitchell LLP)
as representative for members of CoPPA (H&W matters)
 - CoPPA national committees thank you to court staff and judiciary for the way remote hearings have been managed
10. AOB

Next Meetings:

- Court User Group for P&A matters only - 24 June 2021 at 2pm.
- Next full Court User Group - 13 October 2021 at 2pm